

MARY TSCHIRHART

John Glenn College of Public Affairs
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ACADEMIC APPOINTMENTS

2013-2008–2013 Professor, John Glenn College of Public Affairs, The Ohio State University
Director of the Institute for Nonprofit Research, Education and Engagement at North Carolina State University; Professor of Public Administration, North Carolina State University, School of Public and International Affairs

2006-2008 Director, Alan K. Campbell Public Affairs Institute, Maxwell School of Citizenship and Public Affairs, Syracuse University

2002-2008 Associate Professor, Public Administration, Maxwell School of Citizenship and Public Affairs, Syracuse University

2001-2002 Faculty Chair, Policy and Administration Faculty (all campuses)
School of Public and Environmental Affairs, Indiana University

1999-2002 Associate Professor, School of Public and Environmental Affairs, Indiana University, Bloomington; Associate Professor, Philanthropic Studies, Indiana University Associate; Professor, Museum Studies, Indiana University, Indianapolis (IUPUI)

1993-1999 Assistant Professor, School of Public and Environmental Affairs, Indiana University, Bloomington; Assistant Professor, Philanthropic Studies, IUPUI

1992-1993 Lecturer, School of Public and Environmental Affairs, Indiana University, Bloomington

1990-1991 Instructor, English Language Institute, University of Michigan, Ann Arbor

1988-1989 Instructor, Business School, University of Michigan, Ann Arbor

EDUCATION

Ph.D. University of Michigan, 1993, Organizational Behavior & Human Resource Management, Stephen M. Ross School of Business.

M.B.A. State University of New York (SUNY)- Binghamton, 1984, Arts Administration, School of Management

B. A. Michigan State University, 1982, Philosophy, Honors College

ELECTED OFFICES, ACADEMIC AND PROFESSIONAL POSITIONS, AND HONORS

Association for Research on Nonprofit and Voluntary Action (ARNOVA): President 2016-present, numerous committee roles beginning in 1993.

Sall Family Foundation: Trustee 2013-present

Capital Area Humane Society: Board Member and Executive Committee Member, 2016-present
 National Imperative Advisory Council member, Alliance for Strong Families and Communities, 2017
 Chair, Advisory Council, ASIA-ARNOVA conference, 2017
 2012 Entrepreneur of the Year, NC State University, awarded 2013
 Pi Alpha Alpha Intl Honorary Society, President 2011-2013, Vice President 2009-2011
 Sustainability Consortium, External Relations Council member 2011-2013
 Community Engaged Faculty Fellow, North Carolina State University, 2011-2013
 Research Society for Public Management (IRSPM): Vice President North America 2006-2011
 National Association of Schools of Public Affairs and Administration (NASPAA): Chair, Nonprofit Management Education Section, 2005-2007; Chair, Committee for Revision of Nonprofit Education Program Guidelines, 2006; Member, Marketing Committee, 2004-2006
 Academy of Management (AOM): Public & Nonprofit Division Chair, 2000-2001, AOM Council Member, 1999-2000; Public & Nonprofit Division Program Chair, 1998-1999; Public & Nonprofit Division Membership Representative, 1996-1998
 International Research Symposium on Public Management (IRSPM): Scientific Organizing Committee, 1999-2006; Third Sector Track co-founder and co-organizer, 2010-2016
Nonprofit and Voluntary Sector Quarterly: Member, Editorial Board, 2010 to present; Special Issue co-editor, 2012-2014 (Issue on Membership Associations)
Journal of Nonprofit & Public Sector Marketing: Member, Editorial Board, 2002 to present
Public Management Review: Member, Editorial Board, 2005 to present
Journal of Public Administration, Research, and Theory: Member, Editorial Board, 1998-2004
Public Administration Review: Member, Editorial Board, 2011-2015
Administrative Science: Special Editor, Articles on Nonprofit Leadership, 2013-2015

RESEARCH PUBLICATIONS

- “Locations of Decision-Makers in Membership Organizations: Lessons from Lebanon” by Khaldoun AbouAssi and Mary Tschirhart, Nonprofit Management and Leadership (forthcoming)
- “Organizational Response to Changing Demands: Predicting Behavior in Donor Networks” by Khaldoun AbouAssi and Mary Tschirhart, Public Administration Review (in press)
- “Means, Motives and Opportunities: Exploring Board Volunteering” by Michael Walton, Richard Clerkin, Laurie Paarlberg, Robert Christensen, Rebecca Nesbit and Mary Tschirhart, Personnel Review (in press)
- "The Paradox of Inclusion and Exclusion in Membership Associations" Nicholas Solebello, Mary Tschirhart, and Jeffrey Leiter, Human Relations, 69, 2, 439-460, 2016
- “Older Adult Secular Volunteering: Volunteer Engagement Pathways for Newcomers and Longer Term Residents in an American Community” Laurie Paarlberg, Lauren Dula, Mary Tschirhart, Richard Clerkin, Robert Christensen, and Rebecca Nesbitt, Voluntary Sector Review, 6, 3, 241-259, 2015
- "Philanthropic Mobility and the Influence of Duration of Donor Residency on Donation Choice" Rebecca Nesbit, Robert Christensen, Mary Tschirhart, Richard Clerkin and

- Laurie Paarlberg, VOLUNTAS, 26, 1, 267-287, 2015
- "Advancing Scholarship on Membership Associations: New Research and Next Steps" by Mary Tschirhart and Beth Gazley, Nonprofit and Voluntary Sector Quarterly, 2014: 43, 2 S: 317. (Published in conjunction with guest co-editorship of special issue).
- "Place, Time, and Philanthropy: Exploring Geographic Mobility and Philanthropic Engagement" by Richard Clerkin, Laurie Paarlberg, Robert Christensen, Rebecca Nesbit, Mary Tschirhart, Public Administration Review, 2013, 1: 97-106. (winner of best paper at 2011 ARNOVA conference).
- Managing Nonprofit Organizations by Mary Tschirhart and Wolfgang Bielefeld, Jossey-Bass/Wiley: 2012.
- "Organization Theory" by Robert K. Christensen and Mary Tschirhart in M. Bevir (ed.) The Sage Handbook on Governance, Sage: Newbury Park, CA, 2010.
- "Self-regulation at the State Level by Nonprofits: The Membership Association Form as a Self-regulatory Vehicle" by Mary Tschirhart, in M. K. Gugerty and A. Prakesh (Eds.) Nonprofit Clubs: Voluntary Regulation of Nonprofit and Nongovernmental Organizations, Oxford University Press, 2010.
- "Brands on City Government Websites: Lessons for Integrated Marketing" in Newsletter of the Institute of Public Governance and Management, September, 2009.
- "Who Serves? Predicting Placement of Management Graduates on Nonprofit, Government, and Business Boards" by Mary Tschirhart, Kira Reed, Sarah J. Freeman, Nonprofit and Voluntary Sector Quarterly, 2009, 38: 1076-1085.
- "Effects of Design Elements for Corporate Volunteer Programs on Volunteerability" by Lucas C. P. M. Meijs, Mary Tschirhart, Esther M. Ten Hoorn, and Jeffrey L. Brudney, International Journal of Volunteer Administration, 2009, xxvi: 1: 23-32.
- "Resource Sharing: How Sharing System Choices are Affected by Resource Attributes" by Mary Tschirhart, Alejandro Amezcua, and Alison Anker, in R. O'Leary and L. B. Bingham (Eds.) The Collaborative Manager: New Ideas for the Twenty-first Century, Georgetown University Press, 2009, pp. 15-30.
- "Is the Grass Greener? Sector-Shifting and Choice of Sector by MPA and MBA Graduates" by Mary Tschirhart, Kira Reed, Sarah Freeman and Alison Anker, Nonprofit and Voluntary Sector Quarterly, 2008, 37: 668-688.
- "Fine Lines: Design and Implementation Challenges in Employee Volunteer Programs" by Mary Tschirhart and Lynda St. Clair, in M. Liao-Troth (Ed.) Challenges in Volunteer Management, a volume in L. R. Jones and N. C. Roberts (Series Eds.) Research in Public Management, 2008, pp. 205-226.
- "Evaluation of Brand Use on City Government Web Sites: A Search for Brand Type, Repetition, and Consistency" by Mary Tschirhart, Journal of Nonprofit & Public Sector Marketing, 2008: 19: 35-53.
- "The Effects of Corporate Volunteering on Volunteerability" by Lucas CPM Meijs, Esther M. Ten Hoorn, Mary Tschirhart and Jeffrey L. Brudney, VIO ('Vrijwillige Inzet Onderzocht'), 2007, 4, supplement: 111-120.
- "U.S. Nonprofit Organizations' Demand for Temporary Foreign Professionals" by Mary Tschirhart and Lois R. Wise, Nonprofit Management and Leadership, 2007, 18: 121-140.

- “Service-learning Programs: What Are Universities Selling to Students?” by Lynda St. Clair and Mary Tschirhart, Journal of Nonprofit & Public Sector Marketing, 2007, 18: 1: 37-55.
- “Membership Associations” by Mary Tschirhart in W. W. Powell & R. S. Steinberg (Eds.) The Nonprofit Sector: A Research Handbook, Second Edition, New Haven, CT: Yale University Press, 2006.
- “Fernandez and Rainey: Managing Successful Organizational Change in the Public Sector: An Agenda for Research and Practice” by Mary Tschirhart, Public Administration Review, 2006, 66, 2: 38-42.
- “The Paradox of Branding and Collaboration” by Mary Tschirhart, Robert K. Christensen, and James L. Perry, Public Productivity and Management Review, 2005, 29: 1: 69-87.
- “Employee Volunteer Programs” by Mary Tschirhart in J. L. Brudney (Ed.) Emerging Issues in Volunteering, Indianapolis, IN: Association for Research on Nonprofit Organizations and Voluntary Action, 2005.
- “Corporate Community Service Programs: Enhancing Community Capacity?” by Mary Tschirhart and Lynda St. Clair, in A. Brooks (Ed.) Gifts of Time and Money in America’s Communities, Rowman & Littlefield Publishers, 2005.
- “Responding to a Diverse Class: Insights from Seeing a Course as an Organization” by Mary Tschirhart and Lois Wise, Journal of Public Affairs Education, 2002, 8:3: 165-177.
- “When and Where? Facilitating Group Work beyond the Borders of the Classroom” by Mary Tschirhart and Lynda St. Clair, Journal of Management Education, 2002, 26:4: 449-461.
- “Diversity and Service-Learning: A Call for More Research” by Mary Tschirhart, Journal of Nonprofit & Public Sector Marketing (Special Issue on Service-Learning), 2002: 10: 139-150.
- “Stipended Volunteers: Their Goals, Experiences, Satisfaction, and Likelihood of Future Service” by Mary Tschirhart, Debra J. Mesch, James L. Perry, Theodore K. Miller, and Geunjoo Lee, Nonprofit and Voluntary Sector Quarterly, 2001, 30: 422-443.
- “Diversity in Work Organizations: Research from the United States” by Lois R. Wise and Mary Tschirhart, In M. Essemeyr (Ed.) Diversity in Work Organizations, 2001, Stockholm, Sweden: SALTSA- Joint Programme for Working Life Research in Europe.
- “Identifying the Organization’s Key Stakeholders” by Mary Tschirhart and Eric Knueve, in E. L. Queen II (Ed.) Serving Those in Need: A Handbook for Managing Faith-Based Human Services Organizations, 2000, San Francisco: Jossey-Bass.
- “Examining Empirical Evidence on Diversity Effects: How Useful is Diversity Research for Public Sector Managers?” by Lois R. Wise and Mary Tschirhart, Public Administration Review, 2000, 60: 386-394.
- “Inside a Swiss Army Knife: An Assessment of AmeriCorps” by James L. Perry, Ann Marie Thomson, Mary Tschirhart, Debra Mesch, and Geunjoo Lee, Journal of Public Administration Research & Theory, 1999, 9: 225-250.
- “Understanding the Older Hybrid Volunteer: Age-related Differences among AmeriCorps Members” by Mary Tschirhart, Public Productivity and Management Review, 1998, 22:35-48.
- “Altruists or Egoists? Retention in Stipended Service” by Debra Mesch, Mary Tschirhart, Jim Perry, and Geunjoo Lee, Nonprofit Management and Leadership, 1998, 9:3-21.

- “Nonprofit Management Education: Recommendations Drawn from Three Stakeholder Groups” by Mary Tschirhart in M. O’Neill & K. Fletcher (Eds.) Nonprofit Management Education: U.S. and World Perspectives, Westport, CT: Greenwood, 1998, pp. 61-80.
- “A Three Sector Model of Community Service: Corporate Alliances with Nonprofit and Public Organizations” by Mary Tschirhart in N. M. Tichy, A. R. McGill, & L. St. Clair (Eds.) Corporate Global Citizenship: Doing Business in the Public Eye, San Francisco: The New Lexington Press, 1997, p. 62-74.
- Artful Leadership: Managing Stakeholder Problems in Nonprofit Arts Organizations, by Mary Tschirhart, Indiana University Press, 1996.
- “Maintaining Legitimacy and Reputation Through Impression Management of Income Development Efforts” by Mary Tschirhart in D. Burlingame (Ed.) New Directions in Philanthropic Fundraising, Jossey-Bass Nonprofit Sector Series, 12: 75-86, 1996.
- “The Determinants of NLRB Decision-Making Revisited” by William N. Cooke, Anil K. Mishra, Gretchen M. Spreitzer, and Mary Tschirhart, Industrial and Labor Relations Review, 1995, 48: 2: 237-257.
- “The Policy Purposes of Public Information Campaigns” by Janet A. Weiss and Mary Tschirhart, Journal of Policy Analysis and Management, 1994, 13: 1: 82-119.
- “Post-Industrial Environments and Organizational Effectiveness in Colleges and Universities” by Kim Cameron and Mary Tschirhart, Journal of Higher Education, 1992, 63: 1: 87-108.

PUBLISHED TEACHING CASES

“Second Helpings” by Mary Tschirhart and Tina Nabatchi, in M. Tschirhart (Ed.) Best Practices Seminar: Case Materials for Six Award Winning Organizations, Indianapolis: Sycamore Foundation, 2000.

Best Practices Seminar: Case Materials for Six Award Winning Organizations, Mary Tschirhart (Ed.), Indianapolis: Sycamore Foundation, 2000.

Three teaching case studies for Do Something, New York, NY, 1998:

“NALEO-Houston: Promoting Active Participation in the Political Process” by Lynda St. Clair and Mary Tschirhart

“San Antonio Metro: A Young Singles Get Together Kind of Thing” by Ann Marie Thomson, Mary Tschirhart and James L. Perry

“Community Farm Alliance: Preserving the Vitality of Rural Communities” by Ann Marie Thomson, James L. Perry and Mary Tschirhart

OTHER PUBLICATIONS

Invited review of *Players in the Public Policy Process*, Public Management Review, 2007.

Invited commentary, “Expanding the Agenda: A Commentary on Managing Successful Organizational Change in the Public Sector” by Mary Tschirhart, Public Administration Review, Theory to Practice web publication, March/April 2006.

- http://www.aspanet.org/scriptcontent/index_par_t2p_archives.cfm.
- Invited review of *Leveraging Good Will: Strengthening Nonprofits by Engaging Business, Nonprofit and Voluntary Sector Quarterly*, 2006, 12: 35: 742-745.
- “A Composition on Organizing”, invited review of *The Music of Management: Applying Organizational Theory, Nonprofit Management and Leadership*, 2005, 16: 20: 245-247.
- “Associations” by Mary Tschirhart, in Dwight Burlingame (Ed.) *Encyclopedia of Philanthropy*, Santa Barbara, CA: ABC-CLIO Publishers, 2004.
- “Volunteers in Public and Nonprofit Organizations” by Mary Tschirhart in Moscow State University’s e-journal. www.spa.msu.ru/cgi-bin/ejournal/view.cgi?id=28&catid=2&print=1, 2003.
- “Mångfald i Amerikansk Tappning” translated by T. Uhlin, by Lois R. Wise and Mary Tschirhart, In Mats Essymyr (Ed.) *Mångfald*, 2002, Stockholm, Sweden: LO, TCO, SACO.
- “Artful Leadership” by Mary Tschirhart, in J. Steven Ott (Ed.) *Understanding Nonprofit Organizations*, 2001, Boulder, CO: Westview Press. (Excerpt from book, *Artful Leadership: Managing Stakeholder Problems in Nonprofit Arts Organizations*, 1996)
- Invited review of *Cases and Applications in Nonprofit Management, Nonprofit and Voluntary Sector Quarterly*, 2000, 29: 331-333.
- “Hostile Takeovers” by Mary Tschirhart and Jon Johnson, *The Not-For Profit CEO*, 1999, 6: 6-8.
- “Managing Problems with Stakeholders: The Case of Nonprofit Arts Organizations” by Mary Tschirhart in Miriam M. Wood (Ed.) *Short Takes on Nonprofit Governance: Program on Governance of Nonprofit Organizations, 1989-1994*, Indianapolis: Indiana University, Center on Philanthropy, 1994, p. 45-48.

SELECTED RECENT RESEARCH CONFERENCE PAPERS

Tschirhart, M., AbouAssi K. and Kim, S. "Civic Voice and Tensions with Public Management." Presented at International Research Symposium on Public Management (IRSPM). Hong Kong, China, April 2016.

Walton M, Clerkin R, Paarlberg L, Christensen R, Nesbit R and Tschirhart M. "Means, Motive and Opportunity: Exploring Board Volunteering." Presented at Academy of Management. Vancouver, British Columbia, Canada. August 2015.

Tschirhart M and AbouAssi K. "Decision-making Authority in Nonprofit Membership Associations." Presented at ARNOVA. Denver, Colorado, United States, November 2014.

Tschirhart M, "Benefits of Certification Programs." Presented at LERA (Labor and Employment Relations Association) Annual Conference, Pittsburgh, Pennsylvania, United States, March 2015.

Tschirhart, M. "An Analysis of the Sustainability Consortium" presented at IRSPM: International Research Symposium on Public Management, Carleton University, Ottawa, Ontario, Canada, April 2014.

Tschirhart, M. "The Benefits of Credentialing Programs: An Examination through the Lens of Program Managers" presented at ARNOVA: Association for Research on Nonprofit Organizations and Voluntary Action, Hartford, CT, November 2013.

Tschirhart, M. "Supporting Membership Goal Achievement through Credentialing Programs" presented at ASAE Annual Conference, Dallas, TX, August 2012.

Tschirhart, M. "Transforming, Staying the Course, or Perishing? Leading Organizational Change in Third Sector Organizations" presented at Adapt or Perish? Managing Change in the Third Sector, University of Edinburgh Business School, Edinburgh, Scotland, June 2012.

Tschirhart, M. "The Role of Members in the Governance of Non-profit Membership Associations" presented at Association for Research on Nonprofit Organizations & Voluntary Action, Toronto, ON, Canada. November 2011

Paarlberg, L., Dula, L., Nesbit, B., Christensen, R.K., Tschirhart, M., Clerkin, R.M., & Rodriguez, D. "Understanding How Giving and Volunteering are Changing Across Communities" presented at Association for Research on Nonprofit Organizations & Voluntary Action, Toronto, ON, Canada. November 2011.

Clerkin, R.M., Paarlberg, L., Christensen, R.K., Nesbit, R.A., Tschirhart, M., & Rodriguez, D. "Place, Time, and Philanthropy: Managing geographic mobility and philanthropic engagement" presented at Association for Research on Nonprofit Organizations & Voluntary Action, Toronto, ON, Canada. November 2011.

Tschirhart, M., Nesbit, R., Christensen, R.K., Clerkin, R.M., Meinhold, S., Paarlberg, L., & Rodriguez, D. "Managing Philanthropic Mobility: An Organizational Analysis of Donor Residency and Giving Patterns" presented at Association for Research on Nonprofit Organizations & Voluntary Action, Toronto, ON, Canada. November 2011.

Tschirhart, M., Lee, C., and Travinin, G. "Motives for and Rigor of Credentialing Programs: A Multi-Level Stakeholder Approach" presented at Association for Research on Nonprofit Organizations & Voluntary Action, Toronto, ON, Canada. November 2011.

OTHER CONFERENCE PAPERS 1991-2010

"Perceptions of and Approaches to Diversity in Membership Associations" by Mary Tschirhart ARNOVA, November 2010.

"Accreditation of U.S. Public Administration and Nonprofit Programs" by Mary Tschirhart, International Research Society for Public Management Conference, Berne, Switzerland, April 7-9, 2010.

- “Nonprofit Membership Associations’ Use of Accountability Clubs” by Mary Tschirhart and Monica Dignam, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Cleveland, OH, November 19-21, 2009.
- “Diversity Issues in Workplace Volunteer Service Programs: Participation and Perceptions” by Mary Tschirhart and Lynda St. Clair, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Atlanta, GA, November 15-17, 2007.
- “Choice and Consistency in Sector of Employment” by Mary Tschirhart, Kira Kristal Reed, Sarah J. Freeman, and Alison Anker, Academy of Management annual meeting, Philadelphia, PA, August 3-8, 2007.
- “Prevailing and Promised Wages: What Visa Applications Can Tell Us about Wage Patterns in the Nonprofit Sector” by Mary Tschirhart and Lois R. Wise, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Chicago, IL, November 16-18, 2006.
- “Does Service-Learning ‘Serve’ in the Long Run” by Jeffrey L. Brudney, Lucas C.P.M. Meijs, Mary Tschirhart, and Esther M. Ten Hoorn, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Chicago, IL, November 16-18, 2006.
- “The Effects of Corporate Volunteering on Volunteerability” by Lucas C.P.M. Meijs, Esther M. Ten Hoorn and Mary Tschirhart, Invitational Conference on the Future of Volunteering, Rotterdam, Netherlands, September 7, 2006.
- “Resource Sharing: Relationship of Resource Type with Sharing System” by Mary Tschirhart, Alejandro Amezcua and Alison Anker, Collaborative Public Management Conference, Washington, DC, September 28-30, 2006.
- “The Encouragement and Facilitation of Inter-Organizational Resource Sharing” by Mary Tschirhart, Alison Anker and Alejandro Amezcua, International Research Symposium on Public Management Conference, Edinburgh, Scotland, April 10-12, 2006.
- “Board Member Selection in the Nonprofit, Government, and Business Sectors” by Mary Tschirhart and Alison Anker, Academy of Management annual meeting, Atlanta, GA August 11-16, 2006.
- “Organizational Sensemaking on Diversity: Perach Program in Israel” by Mary Tschirhart and Debra Mesch for Association for Research on Nonprofit Organizations & Voluntary Action Conference, Washington, DC, November 16-19, 2005.
- “Is the Grass Greener? Explaining Sector Choice in Employment” by Mary Tschirhart and Alison Anker, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Washington, DC, November 16-19, 2005.
- “Use and Impact of Insourcing in the Hollow State” by Lois R. Wise and Mary Tschirhart, Public Management Research Conference, Los Angeles, CA, September 29-October 1, 2005.
- “Is the Grass Greener? Sector Shifting by MPA Graduates” by Mary Tschirhart and Alison Anker, Academy of Management annual meeting, Honolulu, HA, August 5-10, 2005.
- “Fine Lines: Design and Implementation Challenges in Employee Volunteer Programs” by Mary Tschirhart and Lynda St. Clair, Academy of Management annual meeting, Honolulu, HA, August 5-10, 2005.

- “Employee Volunteering” by Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Washington, DC, November 16-19, 2005.
- “Membership Associations” by Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Washington, DC, November 16-19, 2005.
- “Maxwell MPA Careers: Colloquy on Research on Alumni Employment Patterns” by Mary Tschirhart and Alison Louie, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Washington, DC, November 16-19, 2005.
- “Corporate Community Service Programs: The Employee Volunteers’ Perspective” by Mary Tschirhart, International Research Symposium on Public Management, Budapest, Hungary, March 2004.
- “Diversity Research: What We Know from Empirical Studies about the Consequences of Heterogeneity in the Workplace” by Lois R. Wise and Mary Tschirhart for M. Soinen (Ed.) Approaches to Diversity: Management and Policies for Diversity Regulation in Private and Public Organizations (book in search of publisher) presented at a workshop for book development, August 12-14, 2004, Bloomington, Indiana.
- “Diversity Effects” by Mary Tschirhart and Debra Mesch for “Approaches to Diversity: Management and Policies for Diversity Regulation in Private and Public Organisations” (see item above), Indiana University, Bloomington, Indiana, August 12-14, 2004.
- “Corporate Community Service Programs: Enhancing Community Capacity?” by Mary Tschirhart and Lynda St. Clair, Gifts of Time in America’s Communities Symposium, Maxwell School, Syracuse University, October 24, 2003.
- “Volunteers in Public and Nonprofit Organizations” by Mary Tschirhart, International Conference on Public Administration in 21 Century: Concepts, Methods, Technology” Moscow State University, Russia, May 26-29, 2003.
- “Branding and Public Services” by Mary Tschirhart, Academy of Management annual meeting, Seattle, August 1-6, 2003.
- “Identity Management and the Branding of Cities” by Mary Tschirhart, National Public Management Research Conference, Washington, DC, October 9-12, 2003.
- “In the Beginning: An Examination of Founders of Nonprofit Organizations and the Stories Told about Them” by Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Denver, November 19-22, 2003.
- “Service-learning Programs: What are Universities Selling to Undergraduate Students?” by Lynda St. Clair and Mary Tschirhart, New England Sociological Association Meeting, Smithfield, RI, June 26, 2003.
- “The Relationship between Diversity and Workplace Performance: Lessons for the Public Service” by Lois R. Wise and Mary Tschirhart, Van Riper Symposium, Annual Meeting of the American Society for Public Administration, Phoenix, March 23, 2002.
- “The Influence of Slack in Human Resources on Corporate Volunteer Programs” by Lynda St. Clair and Mary Tschirhart, Academy of Management annual meeting, Denver, August 9-14, 2002.

- “The Paradox of Branding and Collaboration” by Mary Tschirhart, Rob Christensen, and James L. Perry, Academy of Management annual meeting, Denver, August 9-14, 2002.
- “Responding to a Diverse Classroom: Insights from Seeing the Classroom as an Organization” by Mary Tschirhart and Lois R. Wise, Annual Conference on Teaching Public Administration, Knoxville, TN, February 7-9, 2002.
- “Branding and Collaboration: Forces for Solving Social Problems or a Policy Paradox?” by Mary Tschirhart, Robert K. Christensen, and James L. Perry, National Public Management Research Conference, Bloomington, IN, October 18-20, 2001.
- “How the Empirical Literature on Diversity Can Improve Our Teaching” by Mary Tschirhart and Lois R. Wise, Annual Conference on Teaching Public Administration, Tempe, AZ, February 4-5, 2001.
- “Diversity Effects and Service-Learning” by Mary Tschirhart, Inaugural Conference on the Scholarship of Engagement, Indiana University, Bloomington, IN, March 2, 2001.
- “What Diversity Research Can tell us About Heterogeneity and Work Performance” by Lois R. Wise and Mary Tschirhart, Workplace Diversity: A Research Perspective on Policy and Practice, Brussels, Belgium, June 13-15, 2000.
- “The Effects of Public Service Motivation and Civic Engagement: AmeriCorps and Perach” by James L. Perry, Debra Mesch, and Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, New Orleans, LA, November 16-18, 2000.
- “Serving under Similar Others: The Influence of Sex, Ethnicity, Religion, and Income Match on Satisfaction and Coordinator Quality Ratings” by Mary Tschirhart and Debra Mesch, Association for Research on Nonprofit Organizations & Voluntary Action Conference, New Orleans, LA, November 16-18, 2000.
- “Can Managing for Diversity in the Public Sector be informed by the Empirical Literature on Diversity?: An Assessment and Agenda” by Lois R. Wise and Mary Tschirhart, National Public Management Research Conference, College Station, TX, December 2-4, 1999.
- “Member Involvement in Associations” by Mary Tschirhart, Trish Siegel, and Jim Hudson, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Arlington, VA, November 4-6, 1999.
- “Expanding the Employee-Employer Psychological Contract: Expectations about Community Service through the Workplace” by Mary Tschirhart and Lynda St. Clair, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Arlington, VA, November 4-6, 1999.
- “When and Where to Meet? Helping Students to Navigate Beyond Classroom Borders” by Mary Tschirhart and Lynda St. Clair, Catalyst Session for the Organizational Behavior Teaching Conference, Las Cruces, NM, June 9-13, 1999.
- “Control of Political Advocacy in Nonprofit Membership Associations” by Mary Tschirhart, Institute for the Study of Government and the Nonprofit Sector Conference, Indianapolis, IN, April 27, 1999.
- “Does Going Beyond the Borders Change the Borders?: The Influence of Service Learning

- Experiences on Students' Interests and Expectations" by Mary Tschirhart and Lynda St. Clair, Catalyst Session for the Organizational Behavior Teaching Conference, Las Cruces, NM, June 9-13, 1999.
- "When and Where? Facilitating Group Work Outside of the Classroom" by Lynda St. Clair and Mary Tschirhart, International Organisational Behaviour Teaching Conference, Milan, Italy, July 14-17, 1999.
- "Infidels at the Gate and Rebels in the Ranks: Protection from Takeovers in Nonprofit Membership Organizations" by Mary Tschirhart and Jon Johnson, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Seattle, WA, November 5-7, 1998.
- "Diversity Research: A Meta-analysis" by Lois R. Wise, Mary Tschirhart, Deborah Hosinski, and Lana Bandy, Institute for Future Studies, Olika Som Bar Conference, Stockholm, Sweden, March 25, 1998.
- "Tracking AmeriCorps Members over Time: Satisfaction of Initial Interests" by Mary Tschirhart, Geunjoo Lee, Debra Mesch, and James L. Perry, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Indianapolis, IN, December 4-6, 1997.
- "Martyrs or Mercenaries: Retention in Stipended Service" by Debra Mesch, Mary Tschirhart, James L. Perry, and Geunjoo Lee, Academy of Management annual meeting, Boston, MA, August 11-13, 1997.
- "Acceptance of Diversity Among AmeriCorps Members: Does Service Enhance Acceptance?" by Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Indianapolis, IN, December 4-6, 1997.
- "Inside a Swiss Army Knife: An Assessment of AmeriCorps" by Jim Perry, Mary Tschirhart, Debra Mesch, Ann Marie Thomson, and Geunjoo Lee, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Indianapolis, IN, December 4-6, 1997.
- "Us vs, Them: Categorization & Impression Management in Superfund Reauthorization Process" by Mary Tschirhart and Panagiotis Karamanos, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Indianapolis, December 4-6, 1997.
- "What Challenges Does AmeriCorps Create for Nonprofit and Public Agencies?" by Mary Tschirhart, Academy of Management meeting, Cincinnati, OH, August 9-14, 1996.
- "Nonprofit Management Education at Indiana University, Bloomington: Where and How are Students' Needs Being Served?" by Mary Tschirhart, Nonprofit Management Education 1996: A U.S. and World Perspective, Berkeley Marina, CA, March 15-16, 1996.
- "Getting the Message Out: Use of Print Media by Nonprofits, For-profits, and Government Organizations" by Mary Tschirhart, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Cleveland, OH, November 2-4, 1995.
- "Implementation of Information Campaigns by Nonprofit Organizations: Characteristics, Controversy, and Co-production" by Mary Tschirhart and Janet A. Weiss, Association for Research on Nonprofit Organizations & Voluntary Action Conference, Berkeley Marina, CA, October 20-22, 1994.

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