

# **Disasters: Preparedness and Response**

### **PUBAFRS 7509**

Mondays and Wednesdays 2:20 to 3:40 p.m. Mendenhall Lab 125

## **Credit Hours: 3**

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Office Hours: Tuesdays 3 to 5 p.m., and by appointment

#### **COURSE OVERVIEW**

As the number, severity, and diversity of natural and human-made disasters (*e.g.*, hurricanes, terrorist acts, wildfires, epidemics) across the globe rise, it is critical that public administrators understand the challenges that arise in mitigating against, preparing for, responding to and recovering from disasters. The purpose of this seminar is to introduce students to the planning, policy, and management issues that arise when disaster strikes.

Through lectures, discussions, case studies, and student presentations, students will explore the roles of government, nonprofits, communities and individuals in emergency management by examining a variety of recent natural and human-made disasters, both in the U.S. and abroad.

The course is divided into three sections. It begins with a broad exploration of emergency management, its history, and the relationships between key actors before, during, and after a disaster. The next section of the course examines the emergency management cycle in detail starting with the analysis of various hazards and then applying knowledge about those hazards to the four stages of emergency management. Finally, the course concludes by focusing on several critical policy issues that affect how disasters are managed, culminating in a discussion on how to build a more resilient society.

#### STUDENT LEARNING GOALS AND OBJECTIVES

The goal of this course is to explore the principles and practices of emergency and disaster management. The course is designed to enhance student's understanding of emergency management policies in the U.S. and abroad. Students will learn about how to mitigate against various hazards and how to prepare for effective response and recovery. Specifically, upon successful completion of this course, students will be able to:

- 1. Describe the history and evolution of emergency management practices and disaster policies in the U.S. and elsewhere.
- 2. Identify a variety of different hazards, both natural and human-made, and the unique policy and management issues each type of hazard presents and the tradeoffs of preparing for specific hazards and taking an all-hazards approach.
- 3. Evaluate the relationships between federal, state, and local governments; the nonprofit sector, communities, and individuals in disaster mitigation, preparedness, response, and recovery.
- 4. Understand and discuss major policy issues in disaster management.

## **PREREQUISITES**

There are no prerequisites for this course

## REQUIRED TEXT AND READINGS

Students can access textbook information via the Barnes & Noble bookstore website: <a href="https://www.shopOhioState.com">www.shopOhioState.com</a> as well as from their BuckeyeLink Student Center. This information is disseminated by B&N to all area bookstores. You may buy from a store of your choice and/or shop for books (always use ISBN# for searches) on line.

There are two required texts for the course:

- 1. Sylves, R. (2014). *Disaster Policy and Politics: Emergency Management and Homeland Security* (2<sup>nd</sup> Ed). Washington, DC: CQ Press. ISBN#978-1483307817
- 2. Haddow, G., Bullock, J., & Coppola, D. (2013). *Introduction to Emergency Management* (5<sup>th</sup> Ed.). Oxford, UK: Butterworth-Heinemann. ISBN# 978-0124077843

The two texts are supplemented by a variety of articles, reports, and book chapters. All other readings are available on the Carmen website: <a href="www.carmen.osu.edu">www.carmen.osu.edu</a>.

#### **GRADING**

The course is graded A-E, based on a total of 100 points, with point distribution outlined in the course requirements section. Transformation of numerical grade to letter grade will be according to the schedule below:

| A              | 93 - 100 | B- | 80 - 82 | D+ | 68 - 69      |
|----------------|----------|----|---------|----|--------------|
| A-             | 90 - 92  | C+ | 78 - 79 | D  | 64 - 67      |
| $\mathbf{B}$ + | 88 - 89  | C  | 73 - 77 | E  | 63 and below |
| В              | 83 - 87  | C- | 70 - 72 |    |              |

## **COURSE REQUIREMENTS**

There will be six components used in determining your final grade for the course. This section describes these requirements and their relative weights for your final grade.

| Class Participation         | 10%       |
|-----------------------------|-----------|
| Homework                    | 10%       |
| Group Hazard Project        | 15%       |
| Optional Midterm Exam       | 20%       |
| Individual Research Project | 25%       |
| Final Exam                  | 20% to 40 |

Class Participation: Active and constructive participation in class discussion is a critical part of this seminar course, making attention to the assigned readings particularly important. Students are expected to attend each class session and come prepared to discuss questions raised by the readings. You can participate in class in many ways, including answering questions during class discussion; asking questions to clarify class discussions; and/or volunteering personal experiences to a case or concept discussed in class. If you are absent from class, you must make arrangements to obtain notes and handouts from other students or me. Class participation represents 10% of your final grade.

Homework: Students are asked to complete four independent study courses (IS-100.b, IS-200.b, IS-700.a and IS-800.b) offered by FEMA free of charge as a way of becoming well-versed in the National Response Framework, the Nation Incident Management System, and the Incident Command System used in the U.S. today. After completing each of the four courses, students will submit a copy of the completion report to the Carmen dropbox by 5:00 p.m. on the day the assignment is due. Completion of these courses as homework assignments represents 10% of your final grade. These independent study courses are part of a series of courses that are often required for NIMS/ICS certification. It is recommended that you keep a copy of your completion report for yourself.

*Group Hazard Project:* This project allows students to work in teams to explore a specific type of hazard, in depth. Teams may choose to work on natural hazards (*e.g.*, earthquakes, hurricanes, wildfires, epidemics) or human-made hazards (*e.g.*, chemical spills, terrorism, mass shootings). Each group will describe the type of hazard, the implications of the hazard, and will discuss challenges of dealing with the hazard from an emergency management perspective.

Groups will provide two deliverables for this project: 1) a short in-class presentation to brief fellow students on the type of hazard; and 2) a one-page hazard fact sheet summarizing the key points from the presentation for the class. The fact sheet is due to the Carmen dropbox by 5:00 p.m. the day *before* the presentation. Additional information about the group hazard project will be distributed in class. The group hazard project represents 15% of your final grade.

Individual Research Project: Students will research, analyze and report on a specific disaster policy/management research question of their choice. In doing so, each student will explore a specific disaster event, either in the U.S. or internationally, analyze and evaluate the response to and recovery from the disaster, discuss possible ways to mitigate against and prepare for the type of hazard in the future, and provide policy and management recommendations to build resilience, among individuals, community, and government. The paper should not just reiterate the events leading up to and following the disaster event. Rather, the paper should explore a policy/management problem through the lens of the disaster event (e.g., communication during September 11<sup>th</sup> attack, or evacuation during Hurricane Katrina).

There are three deliverables for this project: 1) a one-page topic summary; 2) a 10-page research paper; and 3) a short in-class presentation summarizing the research, findings and recommendations. Further information on this project will be distributed in class. The individual research project represents 25% of your final grade.

*Midterm and Final Examinations*: Two exams will be administered. Exam questions will be multiple choice, short answer, and/or essay. The optional midterm represents 20% of your final grade and the final *comprehensive* exam represents another 20% of your final grade. For students electing not to take the midterm exam, the final exam will be worth 40% of the final grade.

There will be no make-up exams. If you are absent from the midterm exam, the weight of that exam will be applied to the final exam. The final exam will be scheduled during the University's final exam period for this course. Failure to take the final exam at the scheduled time will result in a grade of zero on the final exam.

## **COURSE POLICIES**

Academic Integrity/ Academic Misconduct Policy

From: http://oaa.osu.edu/coamfaqs.html#academicmisconductstatement

The Ohio State University and the Committee on Academic Misconduct (COAM) expect that all students have read and understand the University's <u>Code of Student Conduct</u>, and that all students will complete all academic and scholarly assignments with fairness and honesty.

Failure to follow the rules and guidelines established in the University's *Code of Student Conduct* may constitute "Academic Misconduct." Sanctions for the misconduct could include a failing grade in this course and suspension or dismissal from the University.

In the Ohio State University's <u>Code of Student Conduct</u>, Section 3335-23-04 defines academic misconduct as: "Any activity that tends to compromise the academic integrity of the University, or subvert the educational process." Examples of academic misconduct include (but are not limited to) plagiarism, collusion (unauthorized collaboration), copying the work of another student, and possession of unauthorized materials during an examination. Ignorance of the University's <u>Code of Student Conduct</u> is never considered an "excuse" for academic misconduct.

Other sources of information on academic misconduct (integrity) to which you can refer include: The Committee on Academic Misconduct web page: <a href="http://oaa.osu.edu/coam.html">http://oaa.osu.edu/coam.html</a>
Ten Suggestions for Preserving Academic Integrity: <a href="http://oaa.osu.edu/coam.ensuggestions.html">http://oaa.osu.edu/coam.ensuggestions.html</a>
Eight Cardinal Rules of Academic Integrity: <a href="http://www.northwestern.edu/uacc/8cards.html">www.northwestern.edu/uacc/8cards.html</a>

If you have any questions about the above policy or what constitutes academic misconduct in this course, please contact me.

## Writing Style and Citations

All written work for this class should be well organized, written, and edited. If you have concerns about your writing or struggle with writing consider working with OSU's Writing Center (http://cstw.osu.edu/).

All work should be original. Paraphrasing or quotation of other's works including, but not limited to, information from websites, promotional materials, lecture slides, and texts without proper attribution will not be accepted. When in doubt, include a citation.

Citations must be included using a standard reference format (APA, Chicago, or MLA). For help with citations, please see the University's online style guides available at <a href="http://library.osu.edu/help/research-strategies/cite-references/">http://library.osu.edu/help/research-strategies/cite-references/</a>. The main objective is for students to cite their work consistently and accurately.

## Late Assignment Policy

Assignments are due to the Carmen dropbox on the date specified. Failing to submit your assignment on time will result in a late penalty of one point per day for *EACH DAY* it is late.

## **Grade Appeals**

Grades on assignments are intended to reflect the overall quality of performance of the student. You may appeal your grade on an assignment if you think the grade does not reflect the quality of your performance on the assignment. To appeal a grade, submit a clear written explanation describing why you believe the assigned grade is inappropriate *within one week* after your work is returned. I will carefully consider all such appeals. When I re-grade the assignment, I will re-grade the *entire* assignment. As a result, the final grade for the re-graded assignment may be greater than, less than, or equal to the original grade.

## ADA STATEMENT

Students with disabilities that have been certified by the Office for Disability Services will be appropriately accommodated, and should inform the instructor as soon as possible of their needs. The Office for Disability Services is located in 150 Pomerene Hall, 1760 Neil Avenue; telephone 292-3307, TDD 292-0901; <a href="http://www.ods.ohio-state.edu/">http://www.ods.ohio-state.edu/</a>

## Social Support Services

As a student you may experience a range of issues that can cause barriers to learning, such as strained relationships, increased anxiety, alcohol/drug problems, feeling down, difficulty concentrating and/or lack of motivation. These mental health concerns or stressful events may lead to diminished academic performance or reduce a student's ability to participate in daily activities.

The Ohio State University offers services to assist you with addressing these and other concerns you may be experiencing. If you or someone you know are suffering from any of the aforementioned conditions, you can learn more about the broad range of confidential mental health services available on campus via:

- The Office of Student Life Counseling and Consultation Services (CCS) by visiting ces. osu. edu or calling 614-292-5766. CCS is located on the 4th Floor of the Younkin Success Center and 4th Floor of the PAES Building.
- 24 hour emergency help is also available through the National 24/7 Prevention Hotline at 1-800-273-TALK or at suicidepreventionlifeline.org

#### COURSE OUTLINE AND ASSIGNED READINGS

## Class 1: Aug 26 Class Overview and Introductions

## Readings:

• Flynn S. (2007). Introduction in *The Edge of Disaster: Rebuilding a Resilient Nation*. Random House LLC. pp. xi – xxix. (Carmen)

## Class 2: Aug 31 Introduction to Disaster Policy

## Readings:

- Sylves, Chapter 1 Disaster Policy in the United States, pp. 2-25.
- Flynn, S. (2007). Chapter One: A Brittle Nation in *The Edge of Disaster: Rebuilding a Resilient Nation*. Random House LLC. pp. 3 12. (Carmen)

## Class 3: Sept 2 History of Disasters and Emergency Management

## Readings:

- Sylves, Chapter 3 Historical Trends in Disaster Management, pp. 58 89.
- HBC, Chapter 1 The Historical Context of Emergency Management, pp. 1-30.

## September 7 NO CLASS LABOR DAY

## Class 4: Sept 9 Laws and Policies Governing Disaster Management

## Readings:

- Sylves, Chapter 2 Disaster Management and Theories of Public Policy and Management, pp. 26 57.
- Bea, K. (2010) Federal Stafford Act Disaster Assistance: Presidential Declarations, Eligible Activities, and Funding. Congressional Research Service (Carmen)

## Class 5: Sept 14 Intergovernmental Relations in Disaster Management

#### Readings:

- Sylves, Chapter 6 Intergovernmental Relations in Disaster Policy, pp. 154 193.
- Walters, J. and Kettl, D. (2007). The Katrina Breakdown in Laurence J. O'Toole Jr. (Ed.). American Intergovernmental Relations: Foundations Perspectives, and Issues, 4<sup>th</sup> Edition. pp. 314 321. (Carmen)
- Kettl, D. (2013). Homeland Security: The Federalism Challenge in Laurence J. O'Toole Jr. (Ed.). *American Intergovernmental Relations: Foundations Perspectives, and Issues,* 5<sup>th</sup> Edition. pp. 306 315. (Carmen)

- Eisinger, P. (2006). "Imperfect Federalism: The Intergovernmental Partnership for Homeland Security." *Public Administration Review*, 66(4) pp. 537 545. (Carmen)
- Lester, W. & Krejci, D. (2007). "Business 'Not' as Usual: The National Incident Management System, Federalism and Leadership," *Public Administration Review* 67(Supplement). (Carmen)

## Class 6: Sept 16 Intergovernmental Relations in Disaster Management (Cont.)

Assignment Due: Completion of IS-800.b

## Class 7: Sept 21 Role of Nonprofits in Disaster Management

#### Readings:

- Perry, S. (2006, August 17). Building a Better Response, American Red Cross and Other Charities Put Together Improved Plans for Dealing with Disaster Relief. *Chronicle of Philanthropy*, 18(21). (Carmen)
- Stamp, T. (2006, August 17). Charities Must Heed the Lessons from Hurricane Katrina. *Chronicle of Philanthropy*, 18(21). (Carmen)
- Kapucu, N. (2007). Non-Profit Response to Catastrophic Disasters. *Disaster Prevention and Management: An International Journal*, 16(4), pp. 551-561. (Carmen)
- Pipa, T. (2006). Weathering the Storm: The Role of Local Nonprofits in the Hurricane Katrina Relief Effort, Nonprofit Sector Research Fund, The Aspen Institute.

#### Class 8: Sept 23 Guest Lecture

Assignment Due: Completion of IS-700.a

## Class 9: Sept 28 Natural Hazards and Risk Assessment

## Readings:

- HBC, Chapter 2 Natural and Technological Hazards and Risk Assessment, pp. 31 70.
- Ripley, A. (2008). Chapter 2 Risk: Gambling in New Orleans in *The Unthinkable: Who Survives When Disaster Strikes and Why*. Random House LLC. pp. 22 52. (Carmen)
- The White House. (2006). The Federal Response to Hurricane Katrina: Lessons Learned. (Carmen)

#### Class 10: Sept 30 Natural Hazards and Risk Assessment

Assignment Due: Group Hazard Projects – Natural Hazards

## Class 11: Oct 5 Human-made Hazards and Risk Assessment

## Readings:

- HBC, Chapter 9 Emergency Management and the Terrorist Threat, pp. 305 362.
- Kettl, D. (2007). Balancing Liberty with Protection in *Systems Under Stress: Homeland Security and American Politics*, p. 101 122. (Carmen)
- Titan Systems Corporation. (n.d.). Arlington County: After-Action Report on the Response to the September 11 Terrorist Attack on the Pentagon. (Carmen)

Assignment Due: Topic Summaries for Individual Research Projects

## Class 12: Oct 7 Human-made Hazards and Risk Assessment

Assignment Due: Group Hazard Projects – Human-made Hazards

## Class 13: Oct 12 Disaster Mitigation

#### Readings:

- HBC, Chapter 3 The Disciplines of Emergency Management: Mitigation, pp. 71 100.
- Centers for Disease Control. (2007). Interim Pre-Pandemic Planning Guidance: Community Strategy for Pandemic Influenza Mitigation in the United States Early, Targeted, Layered Use of Nonpharmaceutical Interventions. pp. 7 15. (Carmen)

## Class 14: Oct 14 Disaster Preparedness

#### Readings:

- HBC, Chapter 4 The Disciplines of Emergency Management: Preparedness, pp. 101 137.
- Meyer, R.J. (2006). Why We Under-Prepare for Hazards in Ronald J. Daniels, Donald F. Kettl, and Howard Kunreuther (Eds.) On Risk and Disaster: Lessons from Hurricane Katrina. pp. 153 174.
- Ripley, A. (2006, August 28). "Floods, Tornadoes, Hurricanes, Wildfires, Earthquakes...Why We Don't Prepare." <u>Time Magazine</u>. (Carmen)

## Class 15: Oct 19 Optional Midterm

## Class 16: Oct 21 Disaster Response

#### Readings:

- HBC, Chapter 5 The Disciplines of Emergency Management: Response, pp. 75 228.
- EG&G Technical Services, Inc. (2008). 2007 San Diego County Firestorms After Action Report. (Carmen)

## Class 17: Oct 26 Disaster Recovery

## Readings:

- HBC, Chapter 4 The Disciplines of Emergency Management: Recovery, pp. 229 262.
- McMahon, P., Nyheim, T., & Schwarz A. (2006). After the Tsunami: Lessons from Reconstruction. *The McKinsey Quarterly*, 1, pp. 94 105. (Carmen)

## Class 18: Oct 28 Special Populations

## Readings:

- Center for Independence of the Disabled in New York (2004). Lessons Learned from the World Trade Center Disaster: Emergency Preparedness for People with Disabilities in New York. (Carmen)
- The Urban Justice Center. (2002). Ripple Effect: The Crisis in NYC's Low-Income Communities after September 11<sup>th</sup>. (Carmen)
- Peek, L. (2008). Children and Disasters: Understanding Vulnerability, Developing Capacities, and Promoting Resilience An Introduction. (Carmen)

Assignment Due: Completion of IS-100.b

## Class 19: Nov 2 Financing Disasters Before They Occur

#### Readings:

- Sylves, R. (2007). Budgeting for Emergency Management in William T. Waugh and Kathleen Tierney (Eds.) *Emergency Management: Principles and Practice for Local Governments* (2<sup>nd</sup> Ed): pp. 299 318. (Carmen)
- Phaup, M. & Kirschner, C. (2010). Budgeting for Disasters: Focusing on the Good Times. *OECD Journal on Budgeting*, 10(1) pp. 1-24.
- Kunreuther H. (2006). Has the Time Come for Comprehensive Natural Disaster Insurance in Ronald J. Daniels, Donald F. Kettl, and Howard Kunreuther (Eds.) *On Risk and Disaster: Lessons from Hurricane Katrina*. pp. 175-202. (Carmen)

## Class 20: Nov 4 Financing Disaster Response and Recovery

## Readings:

- Sylves, Chapter 9 Recovery Assistance: September 11<sup>th</sup> Victims Compensation Fund Versus Conventional Relief, pp. 244 265.
- Seessel, T. (2002). The Philanthropic Response to 9/11: A Report Prepared for the Ford Foundation. The John S. Watson Institute for Public Policy, Thomas Edison State College, Trenton, NJ. (Carmen)

## Class 21: Nov 9 Communications: Managing the Story and Informing the Public

## Readings:

- HBC, Chapter 5 The Disciplines of Emergency Management: Communications, pp. 139 173.
- Scanlon, J. Research about the Mass Media and Disaster: Never (Well Hardly Ever) the Twain Shall Meet in Disciplines, Disasters and Emergency Management. (Carmen)
- Landesman, L.Y. (2011). Chapter 6 Disaster Communications in *Public Health Management of Disasters: The practice guide* (3<sup>rd</sup> Ed): pp. 127 152. (Carmen)
- Lindsay, B. (2011). Social Media and Disasters: Current Uses, Future Options, and Policy Considerations. (Carmen)

Assignment Due: Completion of IS-200.b

November 11 NO CLASS VETERANS DAY

**Class 22: Nov 16** Individual Project Presentations

Class 23: Nov 18 Individual Project Presentations

## Class 24: Nov 23 International Disaster Management

#### Readings:

- Sylves, Chapter 8 Globalization of Disasters, pp. 220-243.
- HBC, Chapter 8 International Disaster Management, pp. 263 304.
- Moeller, S. D. (2006). Regarding the Pain of Others: Media, Bias and the Coverage of International Disasters. *Journal of International Affairs*, 59(2), 173.
- Campbell, S. (2005). Responding to International Disasters. *Nursing standard*, 19(21), pp. 33-36.
- Williams, D. (2001). Lessons from Chernobyl: The World Needs to Improve its Handling of International Disasters. *BMJ: British Medical Journal*, 323(7314), 643.

#### November 25 NO CLASS THANKSGIVING BREAK

Class 25: Nov 30 International Disaster Management (Cont.)

## Class 26: Dec 2 Building Resiliency

#### Readings:

- Boin, A., Comfort, L.K., & Demchak, C.C. (2010). The Rise of Resilience in Louise K. Comfort, Arjen Boin, and Chris C. Demchak (Eds.) Resilience: *Preparing for Extreme Events*. pp. 1 12. (Carmen)
- De Bruijne, M., Boin, A., & Van Eeten, M. (2010). Resilience: Exploring the Concept and Its Meanings in Louise K. Comfort, Arjen Boin, and Chris C. Demchak (Eds.) *Designing Resilience: Preparing for Extreme Events.* pp. 13 32. (Carmen)
- Cutter, S. L., Burton, C. G., & Emrich, C. T. (2010). Disaster Resilience Indicators for Benchmarking Baseline Conditions. *Journal of Homeland Security and Emergency Management*, 7(1). (Carmen)
- Ripley, A. (2008). Chapter 4 Resilience: Staying Cool in Jerusalem in *The Unthinkable: Who Survives When Disaster Strikes and Why*. Random House LLC. pp. 85 -107. (Carmen)

Class 27: Dec 7 Building Resiliency (Cont.)

Class 28: Dec 9 Course Wrap-up and Review

Assignment Due: Individual Research Papers

Final Exam: Wednesday December 16<sup>th</sup> from 2:00 to 3:45 p.m.

## SUMMARY OF IMPORTANT DATES

September 7

September 16
September 23
September 30
October 5
October 7
October 19
October 28
IS-800 b Certification Due
IS-700.a Certification Due
Group Presentations – Natural Hazards
Topic Summaries for Individual Papers Due
Group Presentations – Human-made Hazards
Optional Midterm
IS-100.b Certification Due

No Class – Labor Day

November 16
November 18

IS-100.b Certification Due
IS-200.b Certification Due
IS-200.b Certification Due
No Class – Veterans Day
Individual Presentations
Individual Presentations

**November 25** No Class – Thanksgiving Break

**December 9** Final Papers Due

**December 16** Final Exam (2:00 to 3:45p.m.)